

# Privacy Policy

In this Privacy Policy, 'us,' 'we,' or 'our' means Vertex Forex Funds (2784 LLC 2022) and our related bodies corporate. We are committed to respecting your privacy. Our Privacy Policy sets out how we collect, use, store, and disclose your personal information.

By providing personal information to us, you consent to our collection, use, and disclosure of your personal information in accordance with this Privacy Policy and any other arrangements that apply between us. We may change our Privacy Policy from time to time by publishing changes to it on our website. We encourage you to check our website periodically to ensure that you are aware of our current Privacy Policy.

Personal information includes information or an opinion about an individual that is reasonably identifiable. For example, this may include your name, age, gender, postcode, and contact details. It may also include financial information, such as your bank account or credit card information.

## What personal information do we collect?

We may collect the following types of personal information:

Name

Mailing or street address

Email address

Telephone number and other contact details

Age or date of birth

Credit card information

Your device ID, device type, geo-location information, computer and connection information, statistics on page views, traffic to and from the sites, ad data, IP address, and standard web log information

Details of the products and services we have provided to you or that you have enquired about, including any additional information necessary to deliver those products and services and respond to your enquiries

Any additional information relating to you that you provide to us directly through our website or app or indirectly through your use of our website or app or online presence or through other websites or accounts from which you permit us to collect information  
Information you provide to us through participant surveys

## How do we collect personal information?

We may collect these types of personal information either directly from you, or from third parties. We may collect this information when you:

Register on or use our website, app, or other platform(s)

Communicate with us through correspondence, chats, email, or when you share information with us from other social applications, services, or websites

Interact with our sites, services, content, and advertising

Invest in our business or enquire as to a potential purchase in our business

In addition, if you apply for or are offered a role or position with us, we may collect certain information from you (including your name, contact details, work history, and relevant records checks) from any consultant, your previous employers, and others who may be able to provide information to assist us in our decision on whether or not to offer you a role or engage you under a contract. This Privacy Policy does not apply to acts and practices in relation to employee records of our current and former employees, which are exempt from relevant privacy laws.

## **Why do we collect, use and disclose personal information?**

We may collect, hold, use and disclose your personal information for the following purposes:

- to enable you to access and use our website, app, platform(s), or services and products;
- to operate, protect, improve, and optimize our website, app, platform(s), or services and products, business, and our users' experience, such as performing analytics, conducting research, and for advertising and marketing;
- to send you service, support, and administrative messages, reminders, technical notices, updates, security alerts, and information requested by you;
- to send you marketing and promotional messages and other information that may be of interest to you, including information sent by, or on behalf of, our business partners that we think you may find interesting;
- to administer rewards, surveys, contests, or other promotional activities or events sponsored or managed by us or our business partners;
- to comply with our legal obligations, resolve any disputes that we may have with any of our users, and enforce our agreements with third parties; and
- to consider your employment application.

We may also disclose your personal information to a trusted third party who also holds other information about you. This third party may combine that information in order to enable it and us to develop anonymized consumer insights so that we can better understand your preferences and interests, personalize your experience, and enhance the products and services that you receive.

## **Do we use your personal information for direct marketing?**

We and/or our carefully selected business partners may send you direct marketing communications and information about our services and products. This may take the form of emails, SMS, mail, or other forms of communication, in accordance with relevant laws. You may opt out of receiving marketing materials from us by contacting us using the details set out below or by using the opt-out facilities provided (such as an unsubscribe link).

## **To whom do we disclose your personal information?**

We may disclose personal information for the purposes described in this privacy policy to:

- our employees and related bodies corporate;
- third-party suppliers and service providers (including providers for the operation of our websites and/or our business or in connection with providing our products and services to you);
- professional advisers, dealers, and agents;
- payment systems operators (e.g., merchants receiving card payments);
- our existing or potential agents, business partners, or partners;
- our sponsors or promoters of any competition that we conduct via our services;
- anyone to whom our assets or businesses (or any part of them) are transferred;
- specific third parties authorised by you to receive information held by us; and/or

other persons, including government agencies, regulatory bodies, and law enforcement agencies, or as required, authorised, or permitted by law.

## **Disclosure of personal information**

We may disclose personal information to third parties that help us deliver our services and products, including our related bodies corporate, our data housing and other information technology services providers, communication suppliers, or other third parties such as contractors we use, or as required by law.

When you provide your personal information to us, you consent to the disclosure of your information as described above and acknowledge that we are not required to ensure that overseas recipients handle that personal information in compliance with privacy laws of other countries. We will, however, take reasonable steps to ensure that any overseas recipient will deal with such personal information in a way that is consistent with the privacy laws applicable to us.

## **Using our website and cookies**

We may collect personal information about you when you use and access our website.

While we do not use browsing information to identify you personally, we may record certain information about your use of our website, such as which pages you visit, the time and date of your visit, and the internet protocol address assigned to your computer.

We may also use 'cookies' or other similar tracking technologies on our website that help us track your website usage and remember your preferences. Cookies are small files that store information on your computer, TV, mobile phone, or other devices. They enable the entity that placed the cookie on your device to recognize you across different websites, services, devices, and/or browsing sessions. You can disable cookies through your internet browser, but our websites may not work as intended if you do so.

We may also use cookies to enable us to collect data that may include personal information. For example, where a cookie is linked to your account, it may be considered personal information under relevant privacy laws. We will handle any personal information collected by cookies in the same way that we handle all other personal information as described in this Privacy Policy.

## **Security**

We may hold your personal information in either electronic or hard copy form. We take reasonable steps to protect your personal information from misuse, interference, and loss, as well as unauthorized access, modification, or disclosure. We use a number of physical, administrative, personnel, and technical measures to protect your personal information. However, we cannot guarantee the security of your personal information.

## **Links**

Our website may contain links to websites operated by third parties. Those links are provided for convenience and may not remain current or be maintained. Unless expressly stated otherwise, we are not responsible for the privacy practices of, or any content on, those linked websites, and have no control over or rights in those linked websites. The privacy policies that apply to those other websites may differ substantially from our Privacy Policy, so we encourage individuals to read them before using those websites.

## **Accessing or correcting your personal information**

You can access the personal information we hold about you by contacting us using the information provided in the "Contact Us" section below. In some cases, we may not be able to provide access to all of your personal information, and if this occurs, we will inform you of the reasons. Additionally, we may need to verify your identity before processing your request to access or correct your personal information.

If you think that any personal information we hold about you is inaccurate, please contact us and we will take reasonable steps to ensure that it is corrected.

### **Making a complaint**

If you believe we have breached our obligations under privacy law or wish to make a complaint about how we have handled your personal information, you can contact us using the details provided below. Please include your name, email address, and/or telephone number, and clearly describe your complaint.

We will acknowledge your complaint and respond within a reasonable period. If you feel that we have not resolved your complaint satisfactorily, we will provide information about further steps you can take.

### **Contact Us**

For further information about our Privacy Policy or practices, or to access or correct your personal information, or make a complaint, please contact us using the details set out below:

[support@vertexforexfunds.com](mailto:support@vertexforexfunds.com)